

ALARMING NEWS

FALL 2023



A PUBLICATION FOR ALL OUR VALUED CUSTOMERS

Monitor Your School-aged Children Better with Video Surveillance

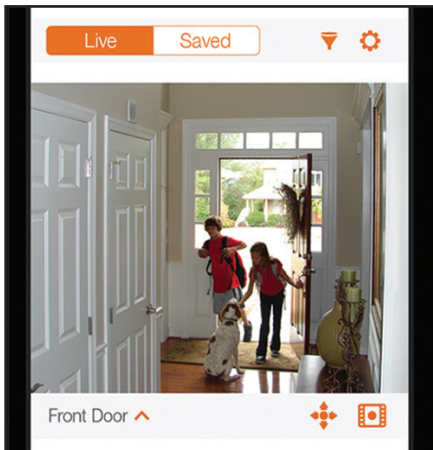
Now that school is back in session, consider adding video surveillance and analytics to your security system. It's a great way to keep tabs on your kids as they leave in the morning and arrive home after school.

Security cameras allow you to keep an eye on them anytime, anywhere, with the Alarm.com app. Receive alerts and live or recorded clips on your smart phone as they go about their day. We have an array of indoor and outdoor video cameras to monitor your young ones, giving you priceless peace of mind.

Are my kids safely home?

Your biggest concern with children in school is most likely knowing that they get home safely. Are you texting or calling daily to check in? Have you had to leave work because they forgot their keys and are locked out? Have they invited their entire class home to play video games? With the Alarm.com app and a smart lock, you can set up custom disarm codes for your kids and automati-

cally receive text and video alerts the minute they arrive.



Are my kids behaving responsibly?

Kids who manage tasks after school gain a sense of responsibility and independence, and you want to know they're taking care of them.

Our indoor and outdoor video options give you an effective means to quickly check on their activity.

Is my house secure during the daytime?

Mornings are always busy with everyone rushing out the door. If your kids are the last to leave, you may be concerned that the house wasn't adequately secured. Our alerts allow you to check your system, lock up, and arm it remotely if someone forgets.

Protecting your family is easy with smarter security from Mountain Alarm. Call us anytime at 1-888-349-3455 to discuss video surveillance options with one of our experts.

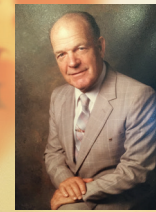
PRESIDENT'S MESSAGE

Surpassing Our Beloved Founder's Dreams

When my grandfather started our fire protection business over 70 years ago, I'm sure he had big dreams for his new venture. As I consider what our business has become, I like to think we have exceeded all my



grandfather's dreams. It brings me great joy to



know we play such a critical role in protecting so many lives and properties, and we'll continue to do so for many years to come. I often say to my team, "There has never been a better time in our company's history, and the best is yet to come."

As we continue to grow—enhancing and expanding our life safety offerings—our customers are at the heart of all we do. No matter how big or small the system. Whether you use us for all our services including fire protection, intrusion security, access control, and video surveillance, or if you use us for just one, we strive to provide the absolute best products and services in each life safety category.

In many of our locations, we have expanded fire protection beyond fire alarms. We have begun to offer fire extinguisher inspections and replacement, along with fire sprinkler inspections, maintenance, and repair. We plan to roll out these additional services to all our locations over the coming months. Each customer's needs are unique. Our teams stand ready to design, install, and service all your life safety needs, no matter how simple or complex. We look forward to being your life safety provider for another 70 years and beyond.

As always, if there is anything I can do for you, please let me know.

Sincerely,
Eric Garner, CEO & President

The Experts at AAA Fire Join the Mountain Alarm Family

We're proud to announce that we have acquired AAA Fire Safety & Alarm. Based in Layton, Utah, AAA offers fire protection and alarm services throughout the Intermountain West. AAA represents an important addition to our providing full-service offerings in Utah. It further cements us as the leader in the region for fire sprinklers, fire suppression, and alarm systems.



AAA Fire Safety & Alarm provides 24-hour emergency service, inspection, maintenance, repair, design and installation of fire alarm, sprinkler, suppression, and other life safety systems. They also offer emergency lighting, exit signs, and fire extinguishers to keep your business code-compliant and employees and customers protected.

"After 45 years in business, I'm thrilled to join forces with a recognized leader in our industry. Their track record of fostering growth and unwavering customer service aligns perfectly with our values at AAA Fire Safety & Alarm," said Scott Shriber, President of AAA Fire Safety & Alarm. "This partnership opens new avenues for innovation and allows us to leverage our collective strengths to provide even greater value to our clients and partners. I am excited about the opportunities ahead for our team members and look forward to continued success."

AAA's technicians will continue to serve our valued customers in Utah. We welcome our new team members and customers to the family.

Reminder

If you're mailing your payment, please send it to:
P.O. Box 12487 • Ogden, UT 84412-2487



In addition to safeguarding the communities we call home through our professional security and fire protection systems, many of our team members serve their communities in other ways.

Bill Roncskevitz, pictured above, is a member of our sales team at our office in Tom Rivers, NJ. He also serves on the New Jersey Forest Fire Service. He and his fellow firefighters recently battled the heat and dry conditions to extinguish a wildfire that burned through about 1,500 acres of the Wharton State Forest in Waterford Township.

Wildfire alerts were sent out late Sunday, August 21. Thankfully, there were no homes in the

area of the fire and no one needed to evacuate.

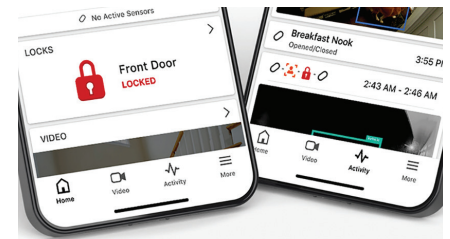
Bill and his crew worked tirelessly to improve containment lines, conducting a backfiring operation intended to help burn away fuel that could have fed the wildfire. Within 24 hours, they had contained much of the fire.

We're proud of our team members and all they do to contribute to the communities we serve. They go above and beyond the hard work their jobs require to protect the homes and businesses of our neighbors. Thanks to Bill and his fellow firefighters!

Keep the App Updated for Enhanced Features

Alarm.com recently announced the release of an updated version of their app that delivers a faster, more streamlined, and intuitive user experience when controlling your security and automation systems.

- With the enhanced navigation menu at the bottom, main features like Video and Activity are just a tap away, so you can access more information with fewer steps.
- New action screens focus on the key commands when controlling your security system and connected devices from the Home screen.
- The revamped Activity feed, with video clips and grouped events, gives you a fuller view of everything happening—all in one place.



- Additional performance and visual enhancements improve your overall app experience.

Make sure to keep your version of the app updated to enjoy these enhanced features. Call us at 1-888-349-3455 if you need any technical support or if you'd like to upgrade your system to include interactive services. These capabilities allow you to more securely and conveniently control your system.



Call 1-888-349-3455 for customer service and remember to test your system monthly.

